



Australian Society
of Orthodontists

We appreciate the growing concern and uneasiness that some of you may be feeling regarding the COVID-19 outbreak.

If you are worried about whether your care can continue with us through this period, please rest assured we are still open and ready to look after you.

We are taking steps to make sure our clinic remains as safe as possible to give you the confidence that you can continue coming in to receive treatment and advice as necessary.

During the COVID-19 Health Precautions, we are implementing measures to reduce the risk of infection for our orthodontic patients, family and staff. In addition to our normal disinfection and sterilization, we are disinfecting our reception area and bathrooms on a regular basis.

To allow for social distancing in our reception room, only one parent should accompany a child patient for their appointment. Please do not bring siblings or friends to the appointment during this Coronavirus Health Precautions time. We request that no family or friend can accompany the patient in the treatment area. If you prefer to wait in your car for your appointment, please give your mobile phone number to our front desk team and we will call you at the end of the appointment. Additionally, our orthodontic assistants will be happy to escort your child to your car if you prefer.

Please call us to reschedule your appointment if you have had close contact with a person with confirmed COVID-19 while infectious, as you must self-isolate at home for 14 days.

If you have returned from an overseas trip within the last 14 days, please also call us to reschedule your appointment.

If you have a cold, flu, runny nose, cough or believe you may be coming down with any respiratory illness, as a courtesy to other patients and our staff, please call to reschedule your appointment.

We look forward to continuing to provide you with care.

Thank you for your understanding and help during this unique infectious disease alert. Our first priority is always the safety and health for our patients and staff. We will keep you updated with any changes.